

Barclays Online Banking Services

Log in using Hard Token access

Private Bank



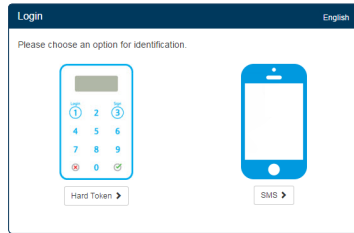
First time user

Connecting to your Online Banking Services is easy. To register, you will be asked to follow these steps:

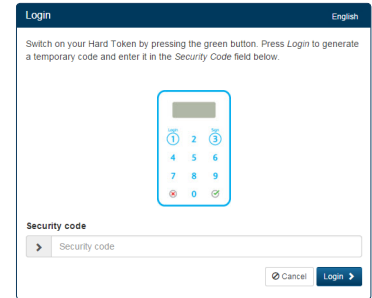
Step 1 Go to relevant URL from the list below:
for Jersey, type:
www.barclayswealthonline.je
for Monaco, type:
www.barclayswealth.mc
for Switzerland, type:
www.barclayswealth.ch

Step 2 Enter your username and temporary password, which were provided in your Welcome Letter and click on **'Login'**.

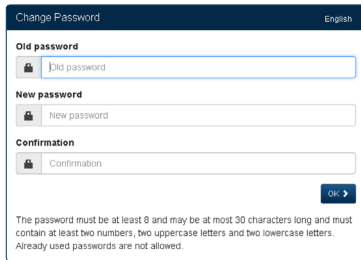
Step 3 For dual access only, click on the **'Hard Token'** button.



Step 4 Switch on your Hard Token (green button) and hold the **'Login'** button to generate a code. Then enter that code in the corresponding **'Security code'** field.



Step 5 You will need to change the temporary password immediately. The **'Old password'** is the password you received in the Welcome Letter and that you entered at the Login page.



Change Password English

Old password

Old password

New password

New password

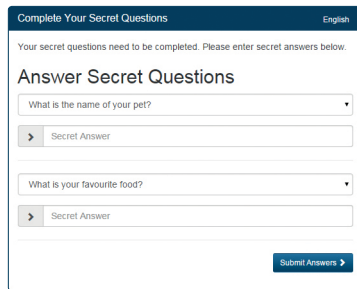
Confirmation

Confirmation

OK

The password must be at least 8 and may be at most 30 characters long and must contain at least two numbers, two uppercase letters and two lowercase letters. Already used passwords are not allowed.

Step 6 You will now be asked to select and provide answers to two security questions (you will need these if you forget your password).



Complete Your Secret Questions English

Your secret questions need to be completed. Please enter secret answers below.

Answer Secret Questions

What is the name of your pet?

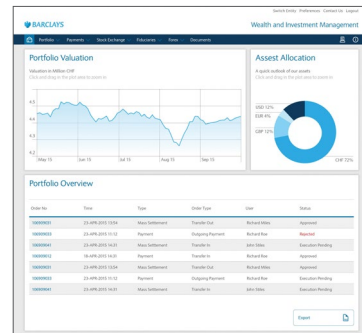
Secret Answer

What is your favourite food?

Secret Answer

Submit Answers

Step 7 You are now connected!



Existing user

You will be asked to go through steps 1 to 4.

Barclays offers private banking products and services to its clients through Barclays Bank PLC and its subsidiary companies.

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