



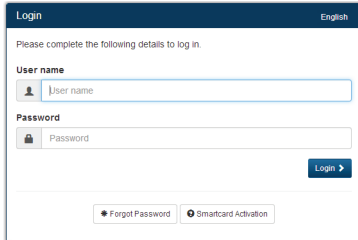
Log In using SMS access

First time user

Connecting to your Barclays One is easy. To register, you will be asked to follow these steps:

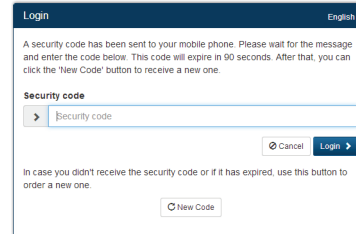
Step 1 Go to relevant URL from the list below:

- for Monaco, type www.barclayswealth.mc
- for Hong Kong, type www.barclayswealth.hk
- for Singapore, type www.barclayswealth.sg
- for Switzerland, type www.barclayswealth.ch

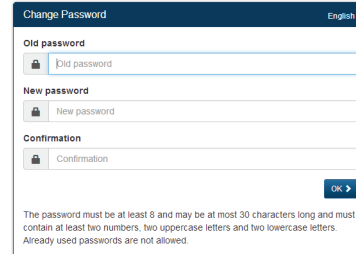


Step 2 Enter your chosen username and temp password, which are provided in your letter and click on **‘Login’**. A One Time Passcode (OTP) is sent to your primary phone number.

Step 3 Input the OTP in the field called Security Code in the login application, and click on **‘Login’**.



Step 4 You will have to change this password immediately.



Important Password creation guidelines

- Your chosen password will be used every time you log in
- The password should be composed by at least 8 characters, including 2 capital letters, 2 lower cases and 2 numbers (i.e. WeLcome01)
- Passwords cannot be used more than once
- If you forget your password, you should contact your Online Support Team to reset it.

Step 5 You will now be asked to select and provide answers to two security questions to be answered in case you forget your password.

Because we are sending your passcodes to your mobile phone, it is important that you inform us immediately if you lose it or in case of number changes.

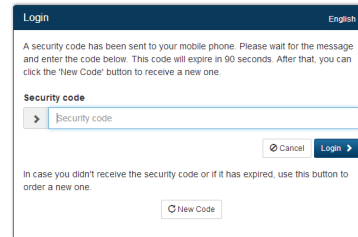
Existing Clients

After your first login, you will need to access your relevant URL and follow these steps:

Step 1 Enter your username and your password and click 'Log In'.

A One Time Passcode (OTP) is sent to your primary phone number. You have then to input the OTP, called Security Code in the login application.

Step 2 Enter your One Time Passcode received by SMS.



The screenshot shows a mobile application interface for the 'Login' screen. At the top, there is a dark blue header with 'Login' on the left and 'English' on the right. Below the header, a message states: 'A security code has been sent to your mobile phone. Please wait for the message and enter the code below. This code will expire in 90 seconds. After that, you can click the 'New Code' button to receive a new one.' Underneath this message is a section titled 'Security code' containing a text input field with a right-pointing arrow icon and the placeholder text 'Security code'. To the right of the input field are two buttons: a 'Cancel' button with a close icon and a 'Login' button with a right-pointing arrow icon. At the bottom of the screen, there is a 'New Code' button with a refresh icon.

You are now connected to your account!

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